



# Honeoye Storage Corporation

## ANNUAL NEWSLETTER 2023

### Emergency Contacts

**Office: 585-229-5161**  
**Police and Sheriff: 911**  
**Fire Department: 911**  
**UDig NY: 811**

Honeoye Storage Corporation (HSC) has been engaged in the transportation and underground storage of natural gas in Ontario County, New York since 1975. HSC stores natural gas in a depleted Medina sandstone natural gas reservoir, approximately 2,800 feet deep. The reservoir is located primarily in the Towns of Bristol and Richmond. HSC provides service to public utilities, gas suppliers, and gas marketers. HSC's storage facility helps to ensure adequate gas supplies for residential, industrial, agricultural, and electrical generation customers. This annual newsletter is sent to provide information about HSC. It is our desire to make the general public aware of its operations and existence of underground natural gas pipelines and other facilities. HSC believes informing the public will help prevent injury to individuals and/or damage to facilities. This newsletter also provides information on how to detect a natural gas leak, what to do if you suspect a leak, and how to report a suspected leak.

### Facilities

Our compressor station and offices are located on Egypt Road in the Town of Bristol. We have a high-pressure gas pipeline running underground from our Bristol compressor station, northeasterly through the Towns and Fire Districts of Bristol, East Bloomfield, and Canandaigua, terminating on McIntyre Road in the Town of Canandaigua where it intersects with the Tennessee Gas Pipeline. Our underground storage wells are located in the Towns of Bristol and Richmond, and are interconnected with underground high-pressure gas pipelines.

All of our underground pipelines are identified by YELLOW marker posts and/or signs. These signs are placed at road crossings, property lines where possible, and adjacent to or over the route where pipelines are buried. Markers only indicate the general location of the pipeline and cannot be relied upon to indicate the exact location. The signs and marker posts warn of the presence and **danger** of an underground high-pressure natural gas pipeline and give the telephone numbers of **HSC 585-229-5161** and **UDig NY 800-962-7962 or 811**. Visit [www.udignny.org](http://www.udignny.org) for more information.

### Excavations

The number one cause of damage to underground utilities is from excavations. HSC participates in a "One-Call" program with UDig NY. This organization is subscribed to and paid for by public utility companies and municipalities. It is to be utilized by **everyone** to notify, with a single telephone call to **811**, all utilities who have underground facilities in the area that an excavation is to take place. An **excavation** is defined by law as any operation for the purpose of movement or removal of earth by use of mechanized equipment. This call to **811** is a **free** call to anyone planning on completing any type of excavation and will protect your safety and prevent costly damage to property and buried facilities.

If you are planning to excavate for any reason, you are required by law to issue notification of where you intend to excavate at least two working days before digging. This allows time for all affected utilities and municipalities to locate and mark their underground facilities prior to excavation. This will serve to both ensure your safety and maintain the structural integrity of underground facilities for years of safe and reliable operations.

### Pipeline Monitoring

HSC personnel conduct many varied inspection procedures on all pipelines to maintain operation standards and ensure public safety. Federal and State regulations, along with company preventative maintenance procedures, require the periodic patrol and inspection of our facilities. Personnel are trained and instructed to 1) inspect the integrity of the ground cover over our pipelines; 2) inspect that no buildings, trees, or other obstructions have been or are being placed on pipeline right-of-ways; 3) conduct electronic measurements of cathodic protection; 4) inspect that the proper identification signage is in place; and 5) inspect for any possible gas leakage. The above procedures require HSC employees, at specified intervals, to cross private properties. Feel free to ask for identification or call the **HSC office at 585-229-5161** to verify employment.

## Management and Contact Information

- **Andy Hall**, Manager of Marketing and Compliance  
andy.hall@honeoyestorage.com
- **Rob Impey**, Manager of Operations  
rob.impey@honeoyestorage.com
- **Tereasa McGinnity**, Office Manager  
tereasa@honeoyestorage.com

## Operations

Station Controllers who conduct compressor station and pipeline operations:

**Mike Minute, Randy Carlberg,  
Adam Andrews, Matt Bott  
Kevin Roelofs**

*HSC maintains the desire to keep the public informed and aware of its operations by distributing information through our website, circulating this annual newsletter which includes UDig NY information, meeting when requested with residents, and annual meetings with emergency agencies and public officials. To receive any additional operational, safety, or general facility information please e-mail, visit our website [www.honeoyestoragecorp.com](http://www.honeoyestoragecorp.com), or contact our office by phone at 585-229-5161.*

### Well Integrity Management

To maintain and monitor the condition of gas wells we conduct ongoing maintenance, leak and valve inspections, and well testing per our Well Integrity Management Program. These inspections include an annual well casing underground inspection program. The majority of a gas well is below the ground surface and cannot be visually inspected without the use of sophisticated measuring devices. Electronic tools are lowered to the bottom of the well bore, a distance that averages 2,800 feet below the ground surface, and a computerized record is generated that summarizes the condition of the well pipe from the bottom of the well to the ground surface. This requires HSC to contract with companies that operate specialized trucks equipped with masts, pressure controls, and computers utilized to record the data obtained from the “down hole” tools.

### Safety and Damage Prevention

The Natural Gas Pipeline System Operator Qualification Act, the Pipeline Safety Improvement (Integrity Management) Act, and the Pipeline Operator Public Awareness Program Act, have been established by the U.S. Department of Transportation, Pipeline and Hazardous Materials Safety Administration to conform to the U.S. Pipeline Safety Laws enacted by Congress. All of these laws were enacted to promote safe pipeline operations by 1) ensuring operating personnel are properly qualified to perform operation and maintenance tasks, and 2) there are plans and procedures in place to ensure safe operations of pipelines due to competent maintenance of pipeline structures and an informed public. HSC fully complies with these acts and all other Federal, State and local laws and guidelines.

### Internal Pipeline Inspections

The majority of the pipelines in the HSC system were installed in the period 1975-1983. Due to the effects of time, it is possible for corrosion to occur in the underground piping. HSC has completed the installation of surface-to-pipeline facilities to conduct sophisticated internal electronic inspections of the pipelines. These inspections determine if any corrosion or other damage to the pipe has occurred. If any corrosion or damage is detected, HSC personnel and contractors will excavate, visually inspect, and make any necessary repairs to the pipeline. If the pipe is found to be in need of replacement, it will be scheduled to be completed after coordination with contractors and property owners.

### Leak Recognition and Response

Our pipelines have been constructed to strict Federal and State standards. They are maintained and inspected to prevent and/or detect all possible leaks. However, there is always the remote possibility of a gas leak originating from pipes or wells. If you smell a distinctive pungent “rotten eggs” odor, hear a hissing sound, or observe unusual dead ground cover vegetation, blowing earth, or bubbling water in the vicinity of our facilities, **call HSC at 585-229-5161.**

A gas leak is usually recognized by smell, sight, or sound. Do not attempt to locate a gas leak with matches or other open lights. Do not remain in a building if there is a strong gas odor, and do not turn lights on or off and/or unplug appliances. Do not use the telephone or start automobiles. Get away from the area and have others stay away as well. Use a neighbor’s phone, or a cell phone from a safe distance and call 911. If you notice anyone working within 200’ of the gas pipeline, **call HSC at 585-229-5161.**

To learn more about pipelines in your area, there is a National Pipeline Mapping System that can be viewed on the following website: [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)